

11 MAR 1981

NOTE FOR: [ ]

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Deputy Director for Compliance, OF

FROM: [ ]

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Information Handling Systems Architect

SUBJECT: [ ]

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Phase I Overview (Vol I)

for DOS FMS

Thanks for a look at the [ ] submission. I didn't have time to read the whole thing, so I spot checked.

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In general, it looks to me like they are headed for implementation of the user's wish list. That can be a serious mistake--a big system that costs several times what it ought to and is late. I didn't see any words reflecting hard-headed tradeoffs, system implications of some of the initial requirements, or scoping types of summaries. In the latter category, there is a separate periodic report identified for each management function--about 950 different reports. At that, they didn't even identify the ad hoc reports, or the real time functions. That latter is a big factor in defining system requirements. It all adds up to way too much, to me.

A good area to cut back might be all that management planning stuff. It was not clear that anybody knows what is really meant there, at this point in time, and it can really throw sand in the gears with respect to getting the basic operational capability needed.

All that justification stuff about such things as not knowing what property they had, or how much money had been spent left me cold. Even the best systems have errors and error rates--if nothing else, you have input data errors. The fact that there are errors is irrelevant. The questions are what kind, how many, and what is needed to avoid them (e.g., an hierarchical family of edit programs).

The lack of specificity of the thinking in discussing requirements caused me some concern. I don't know what is meant by such terms as "derive" and "crosswalk." They sound like cart blanche terms to me. I annotated some stuff along these lines on pp 34-35, which I happened to spot check. (Just erase after reading) Guys who are supposed to be pros at this type of system should be tighter on this stuff than this document reflects.

A major omission at this level is the real time requirements of the system. Even if it is not worked through at this point,

there should be recognition that while most of the data is going to be entered into the system and processed in a batch mode, there may be some requirements for real time entry and data retrieval. If identified by users, where? If none, they should say so. One of the principal areas where these can arise is in the edit and approval of data prior to entry, or of disbursements.

Even if State thinks they want all this, I don't think they do. They ought to guide their contractor's effort in the next phase to focus in on the operational requirement, dropping out all the nebulous management planning material, and simplifying by reducing the number of separate reports and reporting functions through consolidation and commonality identifications.

There should also be recognition re the next phase, that it is necessary to define the software architecture in such a way that the daily batch processing proceeds in a linear manner with minimal control requirements. There may well be some operational, data input, and reporting constraints that result from such a requirement.

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